

Enterprise Resource Planning (ERP) and Utility Billing (UB) / Customer Information System (CIS)

August 13, 2024



Our Mission

To meet the water-related needs of the people through dedicated employees, providing high quality water at a reasonable cost.

Background

Current System:

- Replace outdated ERP and UB/CIS system.
- Multi-year project: From analysis to implementation.
- Reliance on NaviLine, iSeries, and third-party systems.
- Issues with integration, redundancy, and data integrity.

Project Goals:

- Leverage current technological capabilities.
- Achieve full integration between business and operational systems.



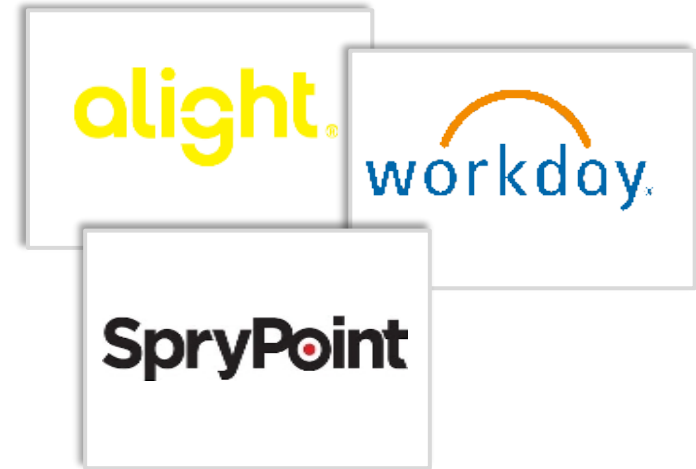
Request for Proposal

- RFP No. 2023-25 for ERP/UB procurement issued on July 27, 2023.
- Over 450 companies notified; 26 downloaded the RFP; 10 responded by October 12, 2023.
- 9 proposals met submittal requirements and moved forward in the evaluation process.
- Evaluations conducted by CVWD evaluation committee consisting of staff from Public Affairs and Customer Experience, Engineering, Operations, HR, IS, and Finance.
- Top 3 firms selected for on-site capabilities demonstration.
- Demonstrations conducted in February 2024.
- Alight (Strada) in partnership with Workday and SpryPoint scored highest with 81.57.
- Evaluation committee recommends award to Alight (Strada), Workday and SpryPoint based on representing the best overall value for a commercial off the shelf ERP and integrated UB/CIS solution.



● **Alight Solutions** ● **Implementation Partner**

Responsible for the execution of CVWD's successful Workday deployment, including configuration, integration, technology, post-production support and advisory for best practices for implementations in the public sector.



● **Workday** ● **ERP System**

Best in practice cloud-based ERP system. Workday will be the source of truth for HCM and Financials management in a user-friendly environment.



● **SpryPoint** ● **Utility Billing System**

Innovative cloud-based CIS software for utility billing. Responsible for the deployment, configuration, integration and post-production support for CVWD. Strong partnerships with Alight and Workday for an efficient deployment.



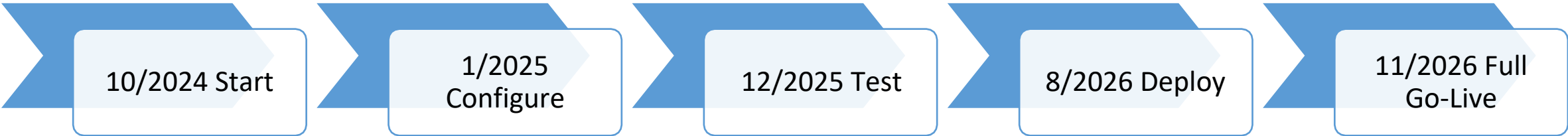
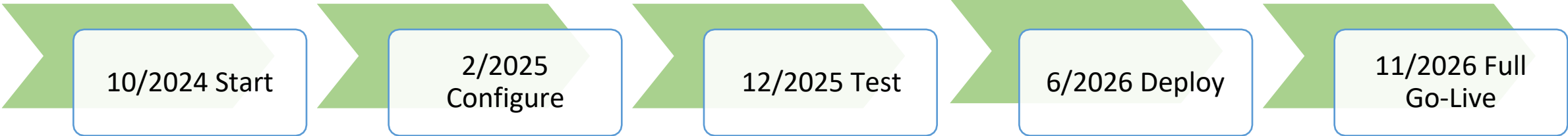
*HCM = Human Capital Management



Your water is our promise

Confidential

Implementation Timeline



Implementation and Software Subscription Cost

Implementation Cost	Cost	Hours
Alight (Strada) for Workday	\$4,303,806	24,600
SpryPoint	\$2,580,800	13,600
20% Project Contingency	\$1,376,921	N/A
TOTAL	\$8,261,527	38,200

10-Year Software Subscription Fee	Cost
Workday	\$6,433,520
SpryPoint	\$7,275,742
TOTAL	\$13,709,262

Grand Total	Cost
Implementation and 10-Year Software Subscription	\$21,970,789



QUESTIONS?



Your water is our promise