SpryPoint

Headquarters: Charlottetown, Prince Edward Island, Canada
Founded: 2011
Founders: Keir Pollard, Kyle Strang, Ryan Cawley & Kevin Clancey

Company Size:

- **Employees:** Around 180 as of June 2024

- **Global Presence:** SpryPoint operates primarily in North America with a growing presence in other regions through strategic partnerships.

What They Do: SpryPoint provides innovative software solutions tailored for utilities, focusing on water, electric, and gas utilities. Their solutions aim to enhance operational efficiency, customer service, and asset management. Key offerings include:

1. **SpryCIS (Customer Information System):** A comprehensive customer information system that handles billing, customer service, and meter data management.

2. **SpryMobile:** A mobile workforce management solution that helps utility field workers manage their tasks efficiently while providing real-time data synchronization with the main office.

3. **SpryEngage:** A customer engagement platform that allows utilities to communicate effectively with their customers through various channels, including email, SMS, and social media.

Customer Base: SpryPoint's clientele includes mid-sized utilities looking to modernize their operations and improve service delivery. The company has established a strong reputation for its customer-centric approach and the flexibility of its solutions.

Innovation and Market Position: SpryPoint stands out in the utility software market due to its focus on delivering highly configurable and user-friendly cloud native solutions. The company's products are designed to integrate seamlessly with existing systems, minimizing disruption and maximizing efficiency. SpryPoint continues to invest in R&D to incorporate emerging technologies like IoT and data analytics into their offerings.