

ID	Date Rec	Last Name	First Name	Message/Comment	Response Req	Status	Completed On	Notes	Divison
WC-02	1/10/2025	Cherrey	Don	Comments regarding water bill notice to customers regarding water usage.	<input checked="" type="checkbox"/>	Resolved		Forwarded email to staff for review and response. Customer service staff contacted the customer.	3
WC-03	1/14/2025	Graham	Paul Stuart	Requesting information regarding maintenance of fire hydrants	<input checked="" type="checkbox"/>	Resolved		Email was forwarded to Operations & Maintenance. Staff provided a response.	2